Warranties

GUARANTEE YOUR INSTALLATION

LIMITED INSTALLATION SYSTEMS WARRANTIES Covers all interior and exterior residential or commercial installation systems. System must be installed to industry and Custom® Building Products (CBP) published specifications and use our full system of specified products. Surface preparation material selection is optional depending on project requirements. Not transferable. Jobs over 5,000 sq. ft. require pre-approval. Call Architectural Services at 800-282-8786.

LIFETIME WARRANTY

GUARANTEE To the original owner that our tile or stone installation system will be free from defects.
REMEDY Repair or replace defective area of the system. Labor, materials and tile included. Not to exceed original cost per sq. ft.
CLAIMS PROCEDURE Custom Building Products has the right to inspect the job. Proof of purchase may be required. Notify us in writing of claim.

WARRANTY	PRODUCT OPTIONS	SYSTEM PRODUCT REQUIRED
15 Year	■ Premium Full Contact Panel Mortar	Veneer Waterproofing Membrane Premium Veneer Pointing Mortar
	■ Premium PCL Stone Veneer Mortar	Veneer Waterproofing Membrane SBR Masonry Mortar Admix Premium Veneer Pointing Mortar
	■ Premium Thin Veneer Bonding Mortar	Veneer Waterproofing Membrane SBR Masonry Mortar Admix (optional) Premium Veneer Pointing Mortar
10 Year	■ Premium Full Contact Panel Mortar	Premium Veneer Pointing Mortar
	■ Premium PCL Stone Veneer Mortar	SBR Masonry Mortar Admix Premium Veneer Pointing Mortar
	■ Premium Thin Veneer Bonding Mortar	SBR Masonry Mortar Admix (optional) Premium Veneer Pointing Mortar
5 Year	■ Veneer Waterproofing Membrane	

TVIS System Warranties require use of Premium Veneer Pointing Mortar, with the exception of a stacked stone installation.